



David Case  
smplsolutions  
20503 Crescent Bay Drive  
Lake Forest, CA 92630

Dear Dave:

Thank you for all these years of providing service to Norton Lilly International. Our business depends on providing quality customer service to our customers and we expect the same from our vendors. smplsolutions has been our vendor of choice for all of Southern California for over 10 years, providing excellent customer service from start to finish.

Your commitment to quality work in all areas of your business is a reflection of strong leadership and committed employees. This commitment to excellence is one of the reasons we continue to call on your company whenever we have a telecom need.

Regards,

A handwritten signature in cursive script that reads 'Beverly Carter'.

**Beverly Carter | Sr. Infrastructure Mgr.**

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