



*Our Mission is:
To advance the empowerment, equality,
integration and full participation of people
with disabilities in the community.*

August 18, 2008

David Case
Simple Solutions
20503 Crescent Bay Drive
Lake Forest, CA 92630

Dear Mr. Case:

I am the South County Supervisor for the Dayle McIntosh Independent Living Center. Recently your company installed Simple Solutions phones for the South County office. I wanted to commend you on your excellent staff, especially the technicians. I have severe cerebral palsy and I dial with a pen in my mouth. Your technician John P. Valentin made my phone work to allow me more time between dialing the numbers because I am unable to dial numbers as fast as someone without my disability. As far as I am concerned, he went above and beyond the call of duty. Thank you for such excellent staff. I don't have his direct address, so can you please make sure that John P. Valentin receives a copy of this letter? If you have any questions, I can be reached at (949) 460-7784, extension 601.

Sincerely,

Ann McClellan, M.A.

Ann McClellan, M.A.
South County Supervisor
Dayle McIntosh Center
24012 Calle De La Plata
Suite 110
Laguna Hills, CA 92653

cc: Dolores Kollmer
Sandra Newton