

MACGILLIVRAY FREEMAN FILMS

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Mr. David Case
SmplSolutions
20503 Crescent Bay Dr.
Lake Forest, CA. 92630-8825

Dear David,

This letter is to thank you for the excellent service we have received from SmplSolutions, in the past few years. Our initial contact with SmplSolutions was to resolve some major issues in our PBX telephone system that other companies could not resolve.

The expert technician from SmplSolutions was able to systematically evaluate, assess and resolve all of the problems that were due to programming errors made by a previous vendor. Through subsequent experience we have found the service to always be prompt and professional. We look forward to a long working relationship with SmplSolutions.

Sincerely,



Susan Wilson
Office Manager