



September 28, 2006

David Case, President  
smplsolutions, Inc.  
22651 Lambert Street, Ste. 106  
Lake Forest, CA 92630

Dear David,

I am writing today to extend my appreciation to you and your staff for the exemplary service smplsolutions provides to our company. Seldom do I take the time to write to one of our vendors to compliment them and their service, but in the case of smplsolutions it is time well spent. We have relied on your company for computer support, phone, cabling, software programming and integration with our secure extranet. Your technicians have always provided professional, real-time support to our staff and network administration. Your data maintenance program with RMG has been a truly proactive method to keep our growing company running smoothly.

Thank you and your staff, especially Ben, Sharron and Kendra, for the outstanding customer service. We have enjoyed our relationship with smplsolutions these past seven years and look forward to many more.

Sincerely,

*Laurie Realey*

Laurie Realey  
Corporate Administrator

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