CROWN
CAPITAL
SECURITIES, L.P.

May 25, 2020

David Case
smplsolutions
27 Orchard Road, Suite 100
Lake Forest, CA 92630

Dear Mr. Case,

Smplsolutions has been our trusted technology partner since 2002, almost 20 years! We rely on you heavily for network security, phones, computers, Wi-Fi, and all our cabling, and you have always been there for us. For this, we say thank you. Recently, we had to both deal with a FINRA Cyber Security compliance audit, as well as deal with "work from home" requirements during this Coronavirus pandemic.

You and your team have performed very well, and we appreciate it. Our IOXO desktop as a service is working perfectly and is allowing all necessary work from home to proceed without a hitch. Similarly, our smplVoice phone service has been great with the ability to have IP phones at the office and at home, as well as having the smplVoice smartphone app (MaX UC) on all the employees cell phones, and is allowing us to continue our work in a very professional manner.

Last but not least, you and your team's assistance with our FINRA Cyber Security compliance audit has been invaluable. You have been a critical resource, one example being when your team agreed to join us on live video conference sessions with the FINRA Cyber Security specialist. In addition, we are so glad that you have helped us implement the network security that we have over the past few years, as it is paying off and keeping us out of FINRA "hot water". We look forward to implementing the new and additional security items you have recommended post our conversations with FINRA, as we want to do the best job we can in protecting and securing our clients private information.

Sincerely,
CROWN CAPITAL SECURITIES, L.P.

Jonathan French
President
Chief Compliance Officer